



Orange Aboriginal Health Service

TRANSITIONING TO ELECTRONIC HEALTH RECORDS

"Change does take time. Just keep in mind, in the long run it does save time and it will improve your health services to the community." Yolandé Meintjes, Practice Manager

Orange Aboriginal Medical Service is undertaking a project to transition the service to an electronic patient health record system.

Orange AMS is starting off by moving towards a paperless client health record system within the service, so that records will be accessible to the relevant staff via electronic software. It is envisaged that the move to an electronic system will save time and streamline work flow, and progress is being tracked against key measures such as:

- all information being accessible to clinicians electronically
- reduction in the manual handling of paperwork
- increased accuracy of client records

Use measures to track changes
Change takes time
Tools like PDSA can help with making changes





A scanning system has been installed and reception team members have received training. Reception and clinical staff now spend less time searching for, managing and filing paper records, giving them more time for other work.

Tools such as the PDSA (Plan, Do Study Act) have been very useful in helping the team at Orange AMS to organize what needs to be done step by step to make the changes needed for their transition to an electronic paperless patient health record system. The PDSA tool has made it easier for the team to set goals, measures and track progress.

